

PANTEION UNIVERSITY, ATHENS, GREECE

European Master's Degree in Human Rights and
Democratisation
2013/14

THE RIGHT TO SAFE AND HEALTHY WORK CONDITION:
Humanitarian aid worker's mental health and legal obligations of humanitarian organisations.

Author: Chandra Jeevanathan

Supervisor: Professor Stelios Perrakis & Asst. Professor Maria-Daniella Marouda

Abstract

Focus on mental health of humanitarian aid workers has been on the rise because of the mental health distress humanitarian workers face. Researches point to the nature of the work and environment itself contributes to the distress but stresses hiring organisations have a role to play. Despite this, many agencies lack internal policies and mechanisms to support staff well-being and have vague understanding of their obligations. This thesis presents protection of humanitarian aid workers is not limited to physical security but one that encompasses mental health and psychosocial wellbeing. International human rights instruments assert the holistic protection of physical and mental wellbeing of workers and the obligation of hiring organisations encompasses both these components, not either or. Because immunity in national courts, most organisations in the humanitarian sector have internal dispute mechanism to address issues arising from mental health distress but access to these tribunals are limited due to reasons addressed in this writing. Despite the tribunals, mental health distress is prevalent and measures to tackle the problem is lacking. This displays the needs for a comprehensive method which is proposed by the pyramid of care that addresses several factors that can improve the mental health of humanitarian aid workers.

Table of Contents:

1. Presentation of Topic	1
1.1 Right to safe and healthy work condition	3
1.2 Chain Effect	5
1.3 Definition and Limitation of the study.....	5
1.4 Significance of the study.....	6
1.5 Research Question	7
1.6 Methodology	8
1.7 Structure of the thesis.....	9
Part I: Perspective on Complex humanitarian settings and its effects on MHPs well-being	10
Chapter 1. The reality: Complex Emergencies, What does it entail?	11
1.1. The reality: What is it like for humanitarian aid workers?	12
Chapter 2 Mental Health and Psychosocial Distress (MHPsD).....	13
Section 1: Types of commonly recognised distress among humanitarian aid workers	13
2.1. Burnout	14
2.2. Compassion fatigue.....	15
2.3. Vicarious Trauma.....	15
2.4. Post- Traumatic Stress Disorder (PTSD).....	16
Section 2: Survey on Mental Health and Psychosocial Disorders	17
2.1. Cardoza's findings	18
2.2. Antares Foundation & Centre for Disease Control (CDC) findings	18
2.3. Headington Institute's findings.....	19
Section 3: Other influencing factors.....	20
3.1. Other stressors.....	20
3.2. Coping Strategies	21
3.3. Safe and healthy work condition: luxury or right?.....	22
Part II: Legal Framework and Analysis of International and Regional human rights instruments	26
Chapter 1: Understanding legal concepts:.....	28
1.1. Rights and Duties	28
1.2. Duty of care.....	30

1.3. Liability	31
1.4. Accountability	31
1.5. Occupational Hazard.....	32
Chapter 2: International Human Rights Instruments.....	34
Section 1: International Convention on Economic Social Cultural Rights, 1976 (ICESCR).....	34
1.2. International Labour Organisation (ILO):.....	35
1.3. ILO: Promotional Framework for Occupational Safety and Health, 2006	37
1.4. ILO Administrative Tribunal (ILO AT).....	38
Section 2: United Nations	41
2.1. UN's internal code of conduct	42
2.2. United Nations Dispute Tribunal (UNDT)	45
Section 3: Europe	48
3.1. Council of Europe: The European Social Charter, 1961 revised 1996	48
3.2. European Union Directive 89/391 Occupational Safety and Health (Directive 89/391)	49
3.3. European Union	51
3.4. EU Civil Service Tribunal.....	52
Section 4: International Organisations	53
Section 5: Extra-territorial jurisdiction.....	54
Part IV: Human Resources: humanitarian aid worker friendly recipe.....	62
4.1. Pyramid of Care	64
4.2. Pyramid of Care: Step 1- Organisational Culture	65
4.3 Pyramid of Care: Step 2-Human Resources and Recruitment Policies	67
Recruitment.....	67
Pre-deployment.....	69
During deployment: On-going support	70
Post-deployment	72
4.4. Pyramid of Care: Step 3- Effective Implementation of change	73
Concluding Remarks.....	76
Bibliography	80